



Congratulations on your new metal sign! To maximize the life of your sign we recommend routine cleaning. This will help maintain your signs luster and shine like the day you unpacked it and hung it for everyone to see.

### **Removing Tiles from Frame System**

Place frame on a flat, level surface. Locate the rotational spring locks located on either the bottom or center endcaps of the frame. Gently pull the spring lock away from the frame and position it perpendicular to the frame. Your tiles should now slide out with ease. Remember to place spring lock back in its original position after removing or adding tiles to prevent tiles from sliding out.

### **Cleaning Aluminum or Stainless Steel**

Routine cleaning should be performed with warm water using a non-abrasive sponge or soft cloth. It is recommended to use a microfiber cloth, as a regular cloth or towel could leave micro scratches. For additional cleaning strength, a mild detergent or soap that is safe for bare hands can be used. When using any detergent or soap, the aluminum sign should be thoroughly rinsed with clean water and dried.

If you encounter heavier grim or dirt on your sign which water and soap will not remove adequately, use 100% isopropyl alcohol (rubbing alcohol) or denatured alcohol(ethanol) and a soft white cloth. It is important to use a white rag, as the rubbing alcohol could transfer colors from the cloth to your sign.

When cleaning it is recommended that you wipe with the grain. The grain is direction of the horizontal lines that are a result of the brush finish. Wipe the aluminum in smooth and straight motions. Otherwise, the grain will be angled or swirled, which may be undesired.

\*Do not use cleaners such as acetone, paint thinner or gasoline, as these products could permanently damage, deform, or remove anodizing/coloring from your frame system and/or tiles.

### **Cleaning Acrylic**

Never use a dry cloth or your hand to clean your acrylic. Doing this rubs the dirt and dust into the material as much as it rubs it off. First, blow the dust or dirt off with air, or use water and a soft cloth to float the dirt off. Wash with a mild soap or detergent and lukewarm water solution. Use a clean, soft cloth or sponge and as much solution as possible. Rinse well. Dry by patting with a damp cloth or chamois.

To get the maximum life out of your acrylic, use only products specifically recommended for cleaning acrylic. Never use window cleaning fluids, scouring compounds, gritty cloths, leaded or ethyl gasoline or solvents such as alcohol, acetone, carbon tetrachloride, etc. Cleaners such as Windex or 409 will do more harm than good.

For further assistance contact us at [sales@msydusa.com](mailto:sales@msydusa.com) or call us at (951) 359-0059.