

Congratulations on your new metal sign! To maximize the life of your sign we recommend routine cleaning. This will help maintain your signs luster and shine like the day you unpacked it and hung it for everyone to see.

Removing Tiles from Frame System

Place frame on a flat, level surface. Locate the rotational spring locks located on either the bottom or center endcaps of the frame. Gently pull the spring lock away from the frame and position it perpendicular to the frame. Your tiles should now slide out with ease. Remember to place spring lock back in its original position after removing or adding tiles to prevent tiles from sliding out.

Cleaning Aluminum or Stainless Steel

Routine cleaning should be performed with 100% isopropyl alcohol (rubbing alcohol) and a soft white cloth, as a regular cloth or towel could leave micro scratches. For additional cleaning strength, a mild detergent or soap that is safe for bare hands can be used. Any metal that comes in to contact with liquid should be thoroughly dried.

It is important to use a white rag, as the rubbing alcohol could transfer colors from the cloth to your sign.

When cleaning it is recommended that you wipe with the grain. The grain is the direction of the lines that can be seen in the metal finish. Wipe the metal in smooth and straight motions. Otherwise, the grain will be angled, swirled, or smear marks may appear.

*Do not use cleaners such as acetone, paint thinner or gasoline, as these products could permanently damage, deform, or remove anodizing/coloring from your frame system and/or tiles.

Cleaning Acrylic

Never use a dry cloth or your hand to clean your acrylic. Doing this rubs the dirt and dust into the material as much as it rubs it off. First, blow the dust or dirt off with air, or use water and a soft cloth to float the dirt off. Wash with a mild soap or detergent and lukewarm water solution. Use a clean, soft cloth or sponge and as much solution as possible. Rinse well. Dry by patting with a clean dry cloth.

To get the maximum life out of your acrylic, only use products specifically recommended for cleaning acrylic. Never use window cleaning fluids, scouring compounds, gritty cloths, leaded or ethyl gasoline or solvents such as alcohol, acetone, carbon tetrachloride, etc. Cleaners such as Windex or 409 will do more harm than good.

For further assistance contact us at sales@msydusa.com or call us at (951) 359-0059.